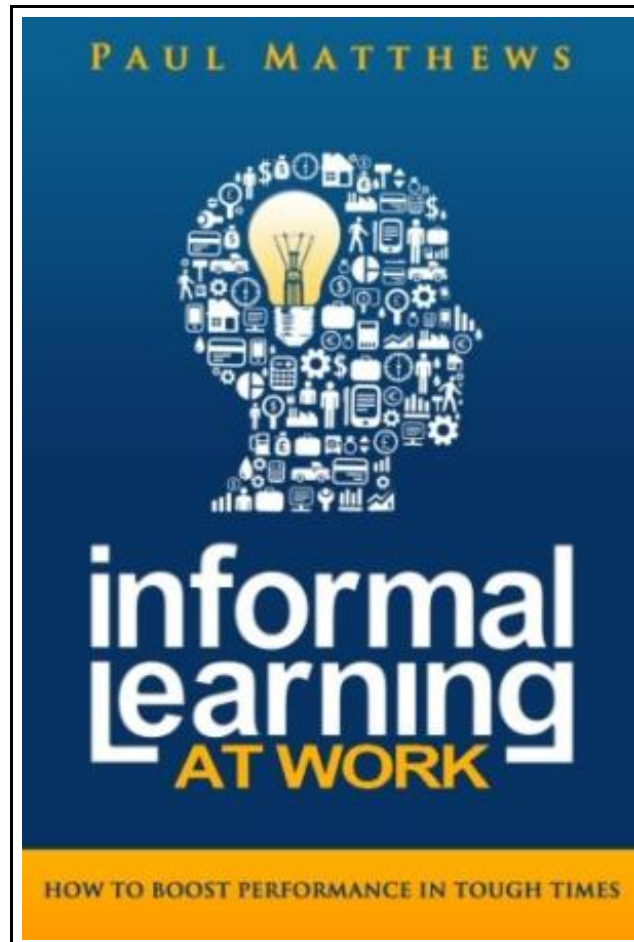


Informal Learning at Work: How to Boost Performance in Tough Times



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